

positivID V3 Release notes.

positivID V3 contains many new features and is fully compatible with Windows Vista and Windows 7.

Please note that V3 of positivID stores INI files in a new location (to ensure Windows Vista/7 compliance).

If you are updating an earlier copy of positivID you will need to copy the following folders from your existing positivID directory before starting the update process:

C:\Program Files\positivID\Cards
C:\Program Files\positivID\INI

Please copy the Cards and INI folders to a temporary directory on your C drive. This is purely a precaution.

You will now need to Uninstall your current version of positivID. This can be achieved using the Add/Remove Programs option on your windows control panel.

You can now install positivID V3.

Once installation/upgrade is complete you will be prompted to restart your computer.

The new location for your positivID folder is now:

C:\Documents and Settings\All Users\Application Data\positivID

(Note: The Application Data folder is a hidden system folder, so you may need to alter your computer folder settings in order to locate it)

You will need to copy the contents of the INI folder to the corresponding folder in this location. The Cards folder will need to be saved back to the C:\Program Files\positivID folder.

PLEASE CALL OUR TECHNICAL SUPPORT TEAM IF YOU HAVE ANY QUESTIONS OR CONCERNS ABOUT THIS PROCESS:

02392 450677

OR

0845 226 8596

REMEMBER – ALWAYS BACK UP YOUR DATA!